1 Councilors Keogh, 2 Wright, Paul: Bd. of Finance 3 4 5 6 7 SUPPLEMENTAL BUDGET RESOLUTION #2011- 03 BURLINGTON TELECOM REORGANIZATION 8 9 10 11 12 13 14 In the year Two Thousand Ten.... Resolved by the City Council of the City of Burlington, as follows: 15 16 WHEREAS, the General Manager of Burlington Telecom has requested the elimination 17 That of the non-classified position of Division Manager of Marketing and Customer Service and has 18 requested the creation of a full-time, non-classified Division Manager of Sales, Marketing and 19 Customer Service position as a result of the reorganization of the department; and 20 WHEREAS, the General Manager of Burlington Telecom has requested the elimination 21 of two non-classified Customer Service Representative positions and has requested the creation 22 of two non-classified, full-time, Account Executive positions based on the reorganization of the 23 24 department; and WHEREAS, the General Manager of Burlington Telecom has requested the creation of 25 two non-classified, full-time, limited service positions Field Technician provisions in order to 26 27 reduce the costs associated with installations; and WHEREAS, the General Manager of Burlington Telecom has requested the elimination 28 of a non-classified position of Senior Customer Service Representative and has requested the 29 30 creation of a full-time, non-classified Customer Service Manager position based on the increased responsibilities of the position and the reorganization of the department; and 31 WHEREAS, the General Manager of Burlington Telecom has requested the elimination 32 of the non-classified position of Sales Manager and has requested the creation of a full-time, 33 34

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non-classified Senior Account Manager position as a result of the reorganization of the department; and

WHEREAS, the General Manager of Burlington Telecom has requested the elimination of the non-classified position of Marketing and Sales Coordinator and has requested the creation of a full-time, non-classified Senior Marketing and Sales Associate position based on the increased responsibilities of the position and the reorganization of the department; and

WHEREAS, the General Manager of Burlington Telecom has requested the elimination of the non-classified position of Administrative Assistant and has requested the creation of a full-time, non-classified Accounts Payable /Accounts Receivable Specialist position based on the increased responsibilities of the position and the reorganization of the department; and

WHEREAS, the aforementioned requests have been reviewed and approved by the Human Resources Director and Board of Finance; and

WHEREAS, the Human Resources Department has utilized a combination of the Willis and modified Winters plans to develop a recommended compensation plan for these positions which is attached hereto inclusive of a commission plan for the Division Manager of Sales, Marketing and Customer Service, Senior Account Manager, and Account Executives; and WHEREAS, the compensations for these positions and the reorganization plan for

NOW, THEREFORE, BE IT RESOLVED that the aforementioned reorganization changes inclusive of the recommended compensation plan attached hereto are hereby approved for Burlington Telecom, effective as of City Council approval.

Burlington Telecom is supported by the City's financial advisor, Dorman & Fawcett;

lb/naf/c: Resolutions 2010/HR – Burlington Telecom Personnel Compensation and Reorganization 8/5/10